

# LUNA CREDIT AND TOKEN USAGE TERMS

**Effective Date:** August 1, 2025

**Last Updated:** August 1, 2025

## 1. INTRODUCTION

These Credit and Token Usage Terms ("Usage Terms") govern the consumption-based billing model for the Luna AI software development platform. These Usage Terms are incorporated by reference into our Terms of Service and form part of your agreement with Luna Base Inc. By purchasing, using, or consuming Credits or Tokens through the Service, whether via our cloud platform or downloadable IDE, you agree to be bound by these Usage Terms.

All capitalized terms not defined herein have the meanings given in our Terms of Service. Your use of Credits and Tokens is subject to your subscription status and the licensing rights defined in the Luna Platform License within the Terms of Service. All rates, conversion ratios, and numerical examples provided in these Usage Terms are estimates only and subject to change. Current rates are always available at [luna.ai/pricing](https://luna.ai/pricing).

## 2. UNDERSTANDING CREDITS AND TOKENS

### 2.1 Credits

Credits are the primary currency for accessing Luna's AI services and premium features. Credits function as prepaid units that you either receive as part of your subscription plan or purchase separately as needed. Credits serve as your account balance, from which the system deducts charges when you use AI services through our multi-agent system, access premium features, or perform resource-intensive operations. Credits maintain a consistent monetary value to provide straightforward cost management and budgeting.

### 2.2 Tokens

Tokens are internal computational units that measure actual resource consumption on the platform. When you request any AI service through either the cloud platform or downloadable IDE, your Credits automatically convert to Tokens based on current conversion rates. This two-tier system allows Luna to dynamically adjust pricing based on computational costs, model selection, and system optimization while maintaining stable Credit pricing for users. Tokens cannot be purchased directly; they exist only as converted units from Credits during actual usage.

### 2.3 Conversion Mechanism

The conversion from Credits to Tokens happens automatically and instantaneously when you initiate any

billable operation. The conversion rate varies based on multiple factors including the type of operation requested, the specific AI agents and models selected, current system load and demand patterns, your subscription tier and associated benefits, time of usage (peak vs. off-peak hours), and any applicable promotional rates or volume discounts. Once Credits are converted to Tokens for an operation, the conversion cannot be reversed, even if the operation is cancelled or fails.

### 3. PERFORMANCE MODES AND CONSUMPTION

Luna's multi-agent AI system operates in different performance modes, each optimized for specific use cases and offering different quality-cost trade-offs. The platform may automatically select the appropriate mode based on your request, or you may specify preferences where available.

#### 3.1 Performance Mode Categories

**Cost-Optimized Mode** is designed for routine tasks where speed and basic functionality are prioritized over advanced capabilities. This mode utilizes efficient models and streamlined processing, suitable for documentation generation, basic code completion, simple refactoring, and standard development tasks. Token consumption in this mode is minimized while maintaining acceptable quality levels.

**Balanced Mode** provides professional-grade output with optimized cost-performance ratios. This mode employs advanced model selection and multi-pass processing for business logic implementation, API development, code refactoring, and complex feature development. Token consumption reflects the enhanced processing and quality assurance steps.

**High-Performance Mode** delivers premium results through comprehensive multi-agent collaboration and advanced processing techniques. This mode is ideal for system architecture design, security-critical implementations, performance optimization, and complex problem-solving. Token consumption is highest in this mode due to extensive processing, multiple model consultations, and thorough validation steps.

#### 3.2 Multi-Agent Processing

Our multi-agent system may employ various processing strategies that affect Token consumption. Single-pass processing uses minimal Tokens for straightforward tasks. Multi-pass processing, which includes functional implementation, performance optimization, security enhancement, and maintainability improvements, consumes additional Tokens based on the number and complexity of passes. Parallel processing, where multiple AI agents work simultaneously on different aspects of your request, may increase Token consumption but reduces overall completion time.

### 4. ESTIMATED CONVERSION RATES

The following rates are estimates only and subject to change. Current rates are always displayed in your

account dashboard.

## 4.1 Estimated Base Conversion Rates

Subscription tiers may receive different base conversion rates as a benefit of their plan. For example, estimated rates might be:

- **Basic Tier:** Approximately 100 Tokens per Credit (base rate)
- **Plus Tier:** Approximately 120 Tokens per Credit (20% bonus)
- **Professional Tier:** Approximately 140 Tokens per Credit (40% bonus)
- **Enterprise Tier:** Custom rates negotiated per agreement

## 4.2 Time-Based Variations

Conversion rates may vary based on system demand:

- **Peak Hours** (typically business hours in major time zones): Reduced conversion efficiency
- **Off-Peak Hours** (nights, weekends, holidays): Enhanced conversion rates
- **Surge Periods** (exceptional demand): Significantly reduced rates with advance notice

# 5. OPERATION TYPES AND CONSUMPTION

Different operations consume varying amounts of Tokens based on their computational complexity. The following are illustrative examples only:

## 5.1 AI Development Operations

**Code Generation** varies from simple completions requiring minimal Tokens to complete application generation requiring substantial Token allocation. **Requirements Analysis** through our AI agents consumes Tokens based on project complexity and specification detail. **Architecture Design** operations involve multiple AI agents and typically require moderate to high Token consumption. **Testing and Documentation** generation scales with codebase size and coverage requirements.

## 5.2 Platform Features

**Project Operations** such as AI-assisted forking, automated refactoring, and intelligent merging consume Tokens based on project size and complexity. **Collaboration Features** including real-time AI assistance during pair programming sessions consume Tokens continuously during active use. **Analysis and Optimization** tools for code review, security scanning, and performance profiling have Token costs proportional to the depth of analysis requested.

## 6. SUBSCRIPTION CREDIT ALLOCATIONS

Each subscription tier includes estimated monthly Credit allocations designed to support typical usage patterns. These allocations are estimates and may be adjusted.

### 6.1 Estimated Monthly Allocations

- **Basic (Free):** 50 credits monthly + up to 30 bonus credits (5 daily login bonus, max 30/month) for exploration and learning
- **Plus:** 175 credits monthly + up to 30 bonus credits (5 daily login bonus, max 30/month) for individual professional development
- **Professional:** 500 credits monthly for growing team development
- **Enterprise:** Custom allocations based on negotiated agreements

### 6.2 Credit Refresh and Rollover

Subscription Credits typically refresh monthly on your billing cycle date. Standard policy is that unused Credits from Plus and Professional plans roll over to the next month, encouraging regular platform engagement while providing flexibility. Basic plan credits do not roll over. Enterprise agreements may negotiate custom rollover provisions or Credit banking arrangements.

## 7. CREDIT PURCHASE AND EXPIRATION

### 7.1 Additional Credit Purchases

All users, including free trial and free tier users, may purchase additional Credits when their included allocation is exhausted. Purchase options and limits may vary by subscription tier. Bulk purchases may receive volume discounts as published on our pricing page. Purchased Credits are priced separately from subscription fees and do not modify licensing rights under the Luna Platform License.

Available top-up packages:

- **100 credits:** \$15 (valid for 12 months)
- **250 credits:** \$35 (valid for 12 months)
- **500 credits:** \$65 (valid for 12 months)
- **1,000 credits:** \$120 (valid for 12 months)

### 7.2 Expiration Policies

Different types of Credits may have different validity periods:

- **Subscription Credits:** Typically expire at the end of each billing cycle (Basic tier only; Plus and Professional credits roll over)
- **Purchased Credits:** Generally valid for 12 months from purchase date
- **Promotional Credits:** Usually 30-90 days as specified at issuance
- **Enterprise Credits:** As negotiated in agreements

Expired Credits are permanently removed and cannot be recovered, refunded, or reinstated. We may send courtesy reminders before expiration but have no obligation to do so.

## 8. VOLUME DISCOUNTS AND SPECIAL PROGRAMS

### 8.1 Volume Pricing

Larger Credit purchases may receive automatic discounts. Estimated discount tiers might include:

- Small purchases: Standard rate
- Medium purchases: 5-10% discount
- Large purchases: 10-20% discount
- Enterprise purchases: Negotiated rates

### 8.2 Special Programs

Luna may offer special programs with modified Credit pricing or allocations:

**Educational Program** for verified students and educational institutions may include discounted Credit rates and extended allocations. **Startup Program** for qualifying early-stage companies might offer bonus Credits and preferential rates. **Open Source Program** for maintainers of significant open-source projects could include complimentary Credits. **Non-Profit Program** for verified non-profit organizations may provide substantial discounts.

Program eligibility, benefits, and terms are subject to change and require separate application and approval.

## 9. BILLING AND PAYMENT

### 9.1 Payment Methods

Credits can be purchased using major credit and debit cards, ACH transfers (Professional and Enterprise), wire transfers (Enterprise only), and purchase orders (Enterprise with approved terms). All purchases are final and non-refundable as stated in our Terms of Service.

## **9.2 Processing Times**

Credit purchases typically process immediately for card payments, within 3-5 business days for ACH transfers, and within 5-7 business days for wire transfers. Credits become available upon payment confirmation.

## **10. USAGE MONITORING AND CONTROLS**

### **10.1 Dashboard and Reporting**

Your account dashboard provides real-time visibility into Credit balance and consumption, Token usage by operation type and AI agent, historical usage patterns and trends, and projected consumption based on current usage. Detailed reports can be exported for accounting and analysis purposes.

### **10.2 Budget Controls and Alerts**

Users can configure various controls including spending caps (daily, weekly, monthly), automatic top-up thresholds, low-balance alerts, unusual activity notifications, and operation-type restrictions. Professional and Enterprise accounts may set user-level allocations and department budgets.

## **11. SURGE PRICING AND DEMAND MANAGEMENT**

During periods of exceptional demand, surge pricing may apply to maintain service quality for all users. Surge multipliers could range from 1.5x to 5x normal rates, with advance notice provided when possible. Enterprise agreements may include surge protection provisions exempting them from demand-based pricing variations.

## **12. API AND INTEGRATION USAGE**

API calls consume Tokens based on endpoint type, request complexity, and data volume. Authentication and basic queries typically consume minimal Tokens, while AI service requests consume Tokens based on the underlying operation. Batch processing may receive preferential rates compared to individual requests. Rate limits and consumption caps help prevent unexpected charges.

## **13. REFUNDS AND DISPUTES**

Consistent with our Terms of Service, all Credit purchases are final and non-refundable. This includes situations where Credits expire unused, subscriptions are downgraded or cancelled, accounts are terminated for violations, or users disagree with rate changes.

Limited exceptions may be considered solely at Luna's discretion for documented platform errors, extended service outages affecting paid users, or clear billing errors. Disputes must be raised within 7

days through official support channels. Chargebacks initiated without following dispute procedures result in immediate account termination.

## 14. MODIFICATIONS TO USAGE TERMS

Luna reserves the right to modify these Usage Terms, including conversion rates and consumption models, at any time. Changes to rates typically become effective immediately for new purchases and at the next billing cycle for subscriptions. Structural changes to the Credit system require 30 days notice for existing users except where modified by Enterprise agreements.

## 15. INTEGRATION WITH TERMS OF SERVICE

These Usage Terms are subordinate to and incorporated into our Terms of Service. In case of conflict, the Terms of Service prevail. Remember that Credit purchases do not grant commercial usage rights—these are determined solely by your subscription tier as defined in the Luna Platform License. Enterprise agreements may modify specific provisions of these Usage Terms where explicitly stated.

## 16. CONTACT INFORMATION

For questions about Credits and Tokens:

**Billing Support:** [billing@lunabase.ai](mailto:billing@lunabase.ai)

**Technical Support:** [support@lunabase.ai](mailto:support@lunabase.ai)

**Enterprise Sales:** [sales@lunabase.ai](mailto:sales@lunabase.ai)

### Mailing Address:

Luna Base Inc.

Attn: Legal/Billing

2501 North Harwood Street Suite 1900

Dallas, TX 75201-1664

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**IMPORTANT NOTICE:** All specific numbers, rates, and examples in these Usage Terms are estimates only and subject to change without notice. Current rates and actual consumption metrics are always available in your account dashboard. BY PURCHASING OR USING CREDITS ON THE LUNA PLATFORM, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND AGREE TO THESE CREDIT AND TOKEN USAGE TERMS AND OUR TERMS OF SERVICE.